

RAMOUDHYA®

गंगोत्री धाम का पवित्र गंगाजल

Shipping policy

Shipping Policy

This document sets out the shipping policy that applies to customers that make a purchase at www.ramoudhya.com If you have any questions, please contact our customer service team on **Call/ Whatsapp : 9289062171** (10:00am-6:00pm) Indian Standard Time (IST) Monday to Saturday

Order Processing Time

All orders placed before 12 PM Monday to Saturday are processed and dispatched the same day, all orders placed after will be dispatched the next day. All orders placed during the weekend or on a public holiday will be sent from our warehouse on Monday or on the next business day.

International Orders

Your package may be subject to import duties and taxes. You, as the customer, are responsible for paying those fees. We recommend that you check with your local customs office before placing an order on our website as these fees can sometimes be significant and we are unable to calculate these for you.

Tracking Your Order

Once your order has been dispatched, we will send you a confirmation email with tracking information. You will be able to track your package directly on the carrier's website.

Returns, Refunds, and Exchanges

We want you to be completely happy with your purchase - please read our return & refund policy for detailed information about our processes.